

WHOA, Inc.
whoahouston@gmail.com
www.whoahouston.com

June 25, 2021

RE: Woodlands Homeowners' Association (WHOA) - General Information

Dear Homeowner,

The WHOA is a legal entity; a non-profit organization whose primary functions are to enforce and ensure that the covenants are adhered to by the individual homeowners, to collect periodic assessments from homeowners and manage common expenses such as accountant services, legal fees, insurance, utilities and landscaping. The guiding principles of the covenants are to proactively protect the interests of the entire community and to help maintain property values and the quality of life within the community.

Again, the WHOA exists to manage and maintain the Woodlands housing development (to include the maintenance of common areas of the community). The WHOA does not, at this time, construct dwellings or other physical improvements to the community. The WHOA, at this time, is not a social organization, does not initiate community events/activities, and does not monitor or have any affiliation with social media to include Facebook or any Facebook pages that address the Woodlands. Any Facebook postings that address the WHOA **do not** originate from the WHOA, **are not authorized** by the WHOA and should **not** be taken as true and/or binding. Facebook is not an approved vehicle for communication with the WHOA. Questions to/for the WHOA posted on Facebook are not monitored by the WHOA so no response will be provided.

The WHOA website is, www.whoahouston.com, and is the single source of information for the homeowners and is the primary means of communication between homeowners and the WHOA providing a page from which the homeowner can send a message (i.e., concerns or questions). The website also contains, among other things, helpful information regarding association dues, mailing address, plats, covenants, an online *Home Improvement Request Form* and *Covenant Violation Form* and a list of *Frequently Asked Questions (FAQs)* related to the association.

Provided on the website, but referenced here for convenience is the WHOA email address: www.whoahouston@gmail.com. The mailing address is: WHOA Houston, Inc., P.O. Box 6678, Warner Robins, GA 31095. While contact through mail is acceptable, correspondence via the website or email is strongly encouraged, will be checked weekly and will yield the fastest response. The WHOA will attempt to respond within 5-7 business days of receipt.

Please be advised that the WHOA does not have a physical office, staff or phone number. Communication with the WHOA is accomplished through the website, by email or by mail to ensure all correspondence is documented.

The WHOA has yet to be turned over from the developer to the homeowners. In the interim, the Transitional Advisory Committee (TAC) has been designated to facilitate the transition of the WHOA from the developer to the homeowners and assist the developer in its administration.

Members of the TAC were solicited by the developer following recommendations from the builders and other homeowners and **serve voluntarily without compensation**.

The TAC is a legal entity and, subject to WHOA Bylaws, has been given authority to, among other things, establish procedures for billing and collection of assessments, to oversee the maintenance and repair of common areas including the coordination of contract services for such activities, to manage common expenses and establish an annual budget. TAC authority is limited to improved lots that have been conveyed to the homeowner. The TAC also provides oversight of the WHOA website. The TAC is an interim body that shall be terminated once the WHOA is turned over to the homeowners from the developer and a Board of Directors established. A timeline for that turnover has yet to be determined.

The WHOA exists to proactively protect the interests of the entire community and to help maintain property values and the quality of life within our community. We encourage you to visit/use the WHOA website (www.whoahouston.com) and email (whoahouston@gmail.com).

We hope you are enjoying living in the Woodlands Subdivision and appreciate your patience as we work through the WHOA transition from the developer to the homeowners. And as always, we appreciate your efforts in keeping the Woodlands a great place to live!

Respectfully,

WHOA, Inc.